

CUSTOMER SURVEY

2023



15 trees

For each completed
survey



8.8 / 10

Overall satisfaction with
RECALO

NPS: +66,67%

Net Promoter Score = %promoters - %detractors.
Measures the extent to which customers would
recommend a company to others. Range from -100%
(negative maximum) to +100% (positive maximum).

“

As your international pooling and asset management partner, RECALO is always focused on your added value. Highest product and service quality are our promises, absolute professionalism, reliability and decades of pooling expertise define our work.

It is your feedback that helps us to respond even more precisely and purposefully to your needs and to the requirements of a changing world. I would like to take this opportunity to thank you for your participation.

”

- Arash Ranjbar, CEO



+66,67%

- ~ +50% excellent score
- ~ +30% very good score
- ~ +10% good score
- ~ 0% neutral score
- ~ - 20% bad score